



Ultrafast Fibre
Simplified Price Book

| General Notes | |
|---|-----------|
| Release Date: | July 2020 |
| All prices stated within this document are GST Exclusive | |
| This document is intended as a summary only and does not contain all of the pricing structures in relation to the UFB services currently provided by Ultrafast Fibre. For the complete UFB Price Book please go to: http://www.ultrafastfibre.co.nz/knowledge-basket/ | |

| UFB Baseband | | |
|------------------------|-------------|----------------|
| Access | Site Type | Cost Per Month |
| Baseband | Greenfields | \$25.63 |
| Baseband (Brownfields) | Brownfields | \$29.73 |
| Additional Voice Port | All | \$15.38 |

| UFB GPON Bitstream 2 | | | | | | | |
|----------------------|-------------------|----------|------------------------------|------------------|---------|---------------|----------------|
| Headline Rate | Service Bandwidth | | | | | Customer Type | Cost Per Month |
| | High Priority CIR | | Low Priority CIR (Symmetric) | Low Priority EIR | | | |
| | Down | Up | | Down | Up | | |
| 30M / 10M | 2.5 Mbps | 2.5 Mbps | 0 Mbps | 30 Mbps | 10 Mbps | Res | \$43.56 |
| 30M / 10M | 10 Mbps | 2.5 Mbps | 0 Mbps | 30 Mbps | 10 Mbps | Res | \$47.41 |
| 30M / 10M | 5 Mbps | 5 Mbps | 0 Mbps | 30 Mbps | 10 Mbps | Bus/Res | \$51.20 |
| 50M / 20M | 2.5 Mbps | 2.5 Mbps | 0 Mbps | 50 Mbps | 20 Mbps | Res | \$43.90 |
| 50M / 20M | 5 Mbps | 5 Mbps | 0 Mbps | 50 Mbps | 20 Mbps | Bus | \$55.35 |
| 100M / 50M | 2.5 Mbps | 2.5 Mbps | 0 Mbps | 100 Mbps | 50 Mbps | Bus/Res | \$51.15 |
| 100M / 50M | 10 Mbps | 2.5 Mbps | 0 Mbps | 100 Mbps | 50 Mbps | Bus/Res | \$54.07 |

| UFB GPON Bitstream 2 Ultra | | | | | | | |
|----------------------------|-------------------|----------|------------------------------|------------------|----------|---------------|----------------|
| Headline Rate | Service Bandwidth | | | | | Customer Type | Cost Per Month |
| | High Priority CIR | | Low Priority CIR (Symmetric) | Low Priority EIR | | | |
| | Down | Up | | Down | Up | | |
| 30M / 10M | 2.5 Mbps | 2.5 Mbps | 2.5 Mbps | 30 Mbps | 10 Mbps | Res | \$43.56 |
| 30M / 10M | 10 Mbps | 2.5 Mbps | 2.5 Mbps | 30 Mbps | 10 Mbps | Res | \$47.41 |
| 30M / 10M | 5 Mbps | 5 Mbps | 2.5 Mbps | 30 Mbps | 10 Mbps | Bus/Res | \$51.20 |
| 50M / 20M | 2.5 Mbps | 2.5 Mbps | 2.5 Mbps | 50 Mbps | 20 Mbps | Res | \$43.90 |
| 50M / 20M | 5 Mbps | 5 Mbps | 2.5 Mbps | 50 Mbps | 20 Mbps | Bus | \$55.35 |
| 100M / 50M | 2.5 Mbps | 2.5 Mbps | 2.5 Mbps | 100 Mbps | 50 Mbps | Bus/Res | \$51.15 |
| 100M / 50M | 10 Mbps | 2.5 Mbps | 2.5 Mbps | 100 Mbps | 50 Mbps | Bus/Res | \$54.07 |
| 100M / 20M | 2.5 Mbps | 2.5 Mbps | 2.5 Mbps | 100 Mbps | 20 Mbps | Res | \$46.00 |
| 200M / 20M | 2.5 Mbps | 2.5 Mbps | 2.5 Mbps | 200 Mbps | 20 Mbps | Bus/Res | \$56.38 |
| Max / 20M | 2.5 Mbps | 2.5 Mbps | 2.5 Mbps | Max Mbps | 20 Mbps | Res | \$66.63 |
| 100M / 100M | 2.5 Mbps | 2.5 Mbps | 2.5 Mbps | 100 Mbps | 100 Mbps | Bus/Res | \$56.38 |
| 200M / 100M | 2.5 Mbps | 2.5 Mbps | 2.5 Mbps | 200 Mbps | 100 Mbps | Bus/Res | \$61.50 |
| 200M / 200M | 2.5 Mbps | 2.5 Mbps | 2.5 Mbps | 200 Mbps | 200 Mbps | Bus/Res | \$66.63 |
| 1G/500M | 2.5Mbps | 2.5Mbps | 2.5Mbps | Max Mbps | 500Mbps | Res | \$56.38 |
| 1G/500M | 2.5Mbps | 2.5Mbps | 2.5Mbps | Max Mbps | 500Mbps | Bus | \$76.88 |

| UFB GPON Bitstream 3 | | | |
|---|----------|---------------|----------------|
| Service Bandwidth (HIGH Priority CIR, EIR = 0) | | Customer Type | Cost Per Month |
| Downstream | Upstream | | |
| 2.5 Mbps | 2.5 Mbps | Bus/Res | \$126.84 |
| 10 Mbps | 10 Mbps | Bus/Res | \$138.38 |
| 20 Mbps | 20 Mbps | Bus/Res | \$153.75 |
| 30 Mbps | 30 Mbps | Bus/Res | \$169.13 |
| 40 Mbps | 40 Mbps | Bus/Res | \$184.50 |
| 50 Mbps | 50 Mbps | Bus/Res | \$199.88 |
| 60 Mbps | 60 Mbps | Bus/Res | \$215.25 |
| 70 Mbps | 70 Mbps | Bus/Res | \$230.63 |
| 80 Mbps | 80 Mbps | Bus/Res | \$246.00 |
| 90 Mbps | 90 Mbps | Bus/Res | \$261.38 |
| 100 Mbps | 100 Mbps | Bus/Res | \$276.75 |

| UFB GPON Bitstream 3A | | | | |
|-------------------------------|------------------------------|------------------------------|---------------|----------------|
| Service Bandwidth | | | Customer Type | Cost Per Month |
| High Priority CIR (Symmetric) | Low Priority CIR (Symmetric) | Low Priority EIR (Symmetric) | | |
| 2.5 Mbps | 2.5 Mbps | 95 Mbps | Bus/Res | \$126.84 |
| 5 Mbps | 2.5 Mbps | 92.5 Mbps | Bus/Res | \$130.69 |
| 7.5 Mbps | 2.5 Mbps | 90 Mbps | Bus/Res | \$134.53 |
| 10 Mbps | 2.5 Mbps | 87.5 Mbps | Bus/Res | \$138.38 |
| 20 Mbps | 2.5 Mbps | 77.5 Mbps | Bus/Res | \$153.75 |
| 30 Mbps | 2.5 Mbps | 67.5 Mbps | Bus/Res | \$169.13 |
| 40 Mbps | 2.5 Mbps | 57.5 Mbps | Bus/Res | \$184.50 |
| 50 Mbps | 2.5 Mbps | 47.5 Mbps | Bus/Res | \$199.88 |
| 60 Mbps | 2.5 Mbps | 37.5 Mbps | Bus/Res | \$215.25 |
| 70 Mbps | 2.5 Mbps | 27.5 Mbps | Bus/Res | \$230.63 |
| 80 Mbps | 2.5 Mbps | 17.5 Mbps | Bus/Res | \$246.00 |
| 90 Mbps | 2.5 Mbps | 7.5 Mbps | Bus/Res | \$261.38 |

| UFB GPON Bitstream 3b | | | | | | |
|-----------------------|-------------------|----------|---------------------------------|------------------|----------|----------------|
| Headline Rate | Service Bandwidth | | | | | Cost Per Month |
| | High Priority CIR | | Low Priority CIR (Symmetric) | Low Priority EIR | | |
| | Down | Up | | Down | Up | |
| 50M / 50M | 2.5 Mbps | 2.5 Mbps | 2.5 Mbps | 50 Mbps | 50 Mbps | \$102.50 |
| 50M / 50M | 5 Mbps | 5 Mbps | 2.5 Mbps | 50 Mbps | 50 Mbps | \$106.34 |
| 50M / 50M | 10 Mbps | 10 Mbps | 2.5 Mbps | 50 Mbps | 50 Mbps | \$114.03 |
| 50M / 50M | 20 Mbps | 20 Mbps | 2.5 Mbps | 50 Mbps | 50 Mbps | \$129.41 |
| 50M / 50M | 30 Mbps | 30 Mbps | 2.5 Mbps | 50 Mbps | 50 Mbps | \$144.78 |
| 50M / 50M | 40 Mbps | 40 Mbps | 2.5 Mbps | 50 Mbps | 50 Mbps | \$160.16 |
| 50M / 50M | 50 Mbps | 50 Mbps | 2.5 Mbps | 50 Mbps | 50 Mbps | \$175.53 |
| 200M / 200M | 2.5 Mbps | 2.5 Mbps | 2.5 Mbps | 200 Mbps | 200 Mbps | \$179.38 |
| 200M / 200M | 5 Mbps | 5 Mbps | 2.5 Mbps | 200 Mbps | 200 Mbps | \$183.22 |
| 200M / 200M | 10 Mbps | 10 Mbps | 2.5 Mbps | 200 Mbps | 200 Mbps | \$190.91 |
| 200M / 200M | 20 Mbps | 20 Mbps | 2.5 Mbps | 200 Mbps | 200 Mbps | \$206.28 |
| 200M / 200M | 30 Mbps | 30 Mbps | 2.5 Mbps | 200 Mbps | 200 Mbps | \$221.66 |
| 200M / 200M | 40 Mbps | 40 Mbps | 2.5 Mbps | 200 Mbps | 200 Mbps | \$237.03 |
| 200M / 200M | 50 Mbps | 50 Mbps | 2.5 Mbps | 200 Mbps | 200 Mbps | \$252.41 |
| 200M / 200M | 60 Mbps | 60 Mbps | 2.5 Mbps | 200 Mbps | 200 Mbps | \$267.78 |
| 200M / 200M | 70 Mbps | 70 Mbps | 2.5 Mbps | 200 Mbps | 200 Mbps | \$283.16 |
| 200M / 200M | 80 Mbps | 80 Mbps | 2.5 Mbps | 200 Mbps | 200 Mbps | \$298.53 |
| 200M / 200M | 90 Mbps | 90 Mbps | 2.5 Mbps | 200 Mbps | 200 Mbps | \$313.91 |

| | | | | | | |
|-------------|----------|----------|----------|----------|----------|----------|
| 200M / 200M | 100 Mbps | 100 Mbps | 2.5 Mbps | 200 Mbps | 200 Mbps | \$329.28 |
| Max / Max | 2.5 Mbps | 2.5 Mbps | 2.5 Mbps | Max | Max | \$281.88 |
| Max / Max | 10 Mbps | 10 Mbps | 2.5 Mbps | Max | Max | \$293.41 |
| Max / Max | 20 Mbps | 20 Mbps | 2.5 Mbps | Max | Max | \$242.16 |
| Max / Max | 30 Mbps | 30 Mbps | 2.5 Mbps | Max | Max | \$257.53 |
| Max / Max | 40 Mbps | 40 Mbps | 2.5 Mbps | Max | Max | \$272.91 |
| Max / Max | 50 Mbps | 50 Mbps | 2.5 Mbps | Max | Max | \$288.28 |
| Max / Max | 60 Mbps | 60 Mbps | 2.5 Mbps | Max | Max | \$303.66 |
| Max / Max | 70 Mbps | 70 Mbps | 2.5 Mbps | Max | Max | \$319.03 |
| Max / Max | 80 Mbps | 80 Mbps | 2.5 Mbps | Max | Max | \$334.41 |
| Max / Max | 90 Mbps | 90 Mbps | 2.5 Mbps | Max | Max | \$349.78 |
| Max / Max | 100 Mbps | 100 Mbps | 2.5 Mbps | Max | Max | \$365.16 |

UFF XGSPON*

**Subject to CIP approval. Additional Upgrade Fee of \$350.00 applies + Connection Fees as applicable. Please refer to XGS Rate Card for full pricing structure.*

| Service Bandwidth | | | | Cost Per Month |
|-------------------|-------------------------|-----------|------------|----------------|
| Segment | Description | Low DS/US | High DS/US | |
| Home | XGS Home 2Gig | 2000/2000 | - | \$80.00 |
| Home | XGS Home 4Gig | 4000/4000 | - | \$100.00 |
| Small Business | XGS Small Business 2Gig | 2000/2000 | 2.5./2.5 | \$85.00 |
| Small Business | XGS Small Business 4Gig | 4000/4000 | 2.5./2.5 | \$105.00 |
| Business | XGS Business 4Gig | 4000/4000 | 10/10 | \$260.00 |
| Business | XGS Business 4Gig | 4000/4000 | 20/20 | \$270.00 |
| Business | XGS Business 4Gig | 4000/4000 | 50/50 | \$300.00 |
| Business | XGS Business 4Gig | 4000/4000 | 100/100 | \$350.00 |
| Education | XGS Education 4 Gig | 4000/4000 | 10/10 | \$160.00 |
| Education | XGS Education 4 Gig | 4000/4000 | 20/20 | \$170.00 |
| Education | XGS Education 4 Gig | 4000/4000 | 50/50 | \$200.00 |
| Education | XGS Education 4 Gig | 4000/4000 | 100/100 | \$250.00 |

| UFB P2P Bitstream 4 | | | | |
|---------------------|---------------|---------------------------|-------------|----------------|
| Access | Access Charge | CIR Bandwidth (Symmetric) | CIR Charge | Cost Per Month |
| 100M / 100M | \$281.88 | 10 Mbps | \$10.25 | \$292.13 |
| 100M / 100M | \$281.88 | 20 Mbps | \$20.50 | \$302.38 |
| 100M / 100M | \$281.88 | 30 Mbps | \$30.75 | \$312.63 |
| 100M / 100M | \$281.88 | 50 Mbps | \$51.25 | \$333.13 |
| 100M / 100M | \$281.88 | 70 Mbps | \$71.75 | \$353.63 |
| 100M / 100M | \$281.88 | 100 Mbps | \$102.50 | \$384.38 |
| 1G / 1G | \$358.75 | 100 Mbps | \$102.50 | \$461.25 |
| 1G / 1G | \$358.75 | 150 Mbps | \$153.75 | \$512.50 |
| 1G / 1G | \$358.75 | 200 Mbps | \$205.00 | \$563.75 |
| 1G / 1G | \$358.75 | 300 Mbps | \$307.50 | \$666.25 |
| 1G / 1G | \$358.75 | 500 Mbps | \$512.50 | \$871.25 |
| 1G / 1G | \$358.75 | 700 Mbps | \$717.50 | \$1,076.25 |
| 1G / 1G | \$358.75 | 1 Gbps | \$1,025.00 | \$1,383.75 |
| 10G / 10G | \$1281.25 | 1 Gbps | \$1,025.00 | \$2,306.25 |
| 10G / 10G | \$1281.25 | 2 Gbps | \$2,050.00 | \$3,331.25 |
| 10G / 10G | \$1281.25 | 3 Gbps | \$3,075.00 | \$4,356.25 |
| 10G / 10G | \$1281.25 | 4 Gbps | \$4,100.00 | \$5,381.25 |
| 10G / 10G | \$1281.25 | 5 Gbps | \$5,125.00 | \$6,406.25 |
| 10G / 10G | \$1281.25 | 6 Gbps | \$6,150.00 | \$7,431.25 |
| 10G / 10G | \$1281.25 | 7 Gbps | \$7,175.00 | \$8,456.25 |
| 10G / 10G | \$1281.25 | 8 Gbps | \$8,200.00 | \$9,481.25 |
| 10G / 10G | \$1281.25 | 9 Gbps | \$9,225.00 | \$10,506.25 |
| 10G / 10G | \$1281.25 | 10 Gbps | \$10,250.00 | \$11,531.25 |

| Bitstream Service Educational Variants | | | | | |
|--|-------------------------------|------------------------------|------------------------------|-------------------|----------------|
| Access | Service Bandwidth | | | Access Technology | Cost Per Month |
| | High Priority CIR (Symmetric) | Low Priority CIR (Symmetric) | Low Priority EIR (Symmetric) | | |
| - | 10 Mbps | - | 30 Mbps | Bitstream 2 | \$51.25 |
| - | 10 Mbps | - | 50 Mbps | Bitstream 2 | \$59.45 |
| - | 10 Mbps | 2.5 Mbps | 30 Mbps | Bitstream 2 Ultra | \$51.25 |
| - | 10 Mbps | 2.5 Mbps | 50 Mbps | Bitstream 2 Ultra | \$59.45 |
| - | 10 Mbps | 2.5 Mbps | 87.5 Mbps | Bitstream 3A | \$107.63 |
| - | 10 Mbps | 2.5 Mbps | 50 Mbps | Bitstream 3B | \$76.88 |
| - | 10 Mbps | 2.5 Mbps | Max | Bitstream 3B | \$256.25 |
| 100M / 100M | 10 Mbps | - | - | Bitstream 4 | \$215.25 |
| 100M / 100M | 20 Mbps | - | - | Bitstream 4 | \$225.50 |
| 100M / 100M | 30 Mbps | - | - | Bitstream 4 | \$235.75 |
| 100M / 100M | 50 Mbps | - | - | Bitstream 4 | \$256.25 |
| 100M / 100M | 70 Mbps | - | - | Bitstream 4 | \$276.75 |
| 100M / 100M | 100 Mbps | - | - | Bitstream 4 | \$307.50 |
| 1G / 1G | 100 Mbps | - | - | Bitstream 4 | \$363.88 |
| 1G / 1G | 150 Mbps | - | - | Bitstream 4 | \$415.13 |
| 1G / 1G | 200 Mbps | - | - | Bitstream 4 | \$466.38 |
| 1G / 1G | 300 Mbps | - | - | Bitstream 4 | \$568.88 |
| 1G / 1G | 500 Mbps | - | - | Bitstream 4 | \$773.88 |
| 1G / 1G | 700 Mbps | - | - | Bitstream 4 | \$978.88 |
| 1G / 1G | 1 Gbps | - | - | Bitstream 4 | \$1286.38 |

| Bitstream Service Priority User Diversity & Enhanced SLA Variants | |
|---|---|
| Description | Cost Per Month |
| Priority User Service route diversity | \$768.75 or Monthly Charge if greater |
| Priority User Service route and entry point diversity | \$1,537.50 or Monthly Charge if greater |
| Priority User Service Route, entry point and CO diversity | POA |
| Layer 2 Enhanced SLA 1 | \$25.63 |
| Layer 2 Enhanced SLA 2 | \$51.25 |

| Enterprise (6 Hour Restore) SLA for Layer-1 and Layer-2 Services ¹ | |
|--|----------------|
| <i>Free and automatically applicable to all Bitstream 3, 3a,3b, 4, DFA, Fibre Inter-Connection and E-NNI Handover as per Factsheet</i> | |
| Description | Cost Per Month |
| Layer 1 & Layer-2 (6 Hour Restore) Enterprise SLA | POA |

| Critical Response SLA | |
|--|---|
| <i>Please refer to the Critical Response Factsheet on our website for further information</i> | |
| Description | Cost Per Month |
| <p>The Critical Response SLA is where UFF offers to use all reasonable endeavours to achieve a target on-site attendance timeframe of:</p> <ul style="list-style-type: none"> • 2 hours for metro areas (HN, CB, TAW, TGA, WAN, NP); or • 4 hours for non-metro areas (HAW, TOK), in response to a fault that is preventing the supply of a Service. | \$814.88 one off charge. If SLA timeframes are not met the \$814.88 fee is not charged. |

| Premises Networking Factsheet* | | | | | |
|--|---|--|--|--|---|
| Option | Bitstream 2 Bitstream 2 Ultra 30/10 Mbps | Bitstream 2 Bitstream 2 Ultra 50/20 Mbps | Bitstream 2 Bitstream 2 Ultra 100/20, 100/50 100/100 Mbps | Bitstream 2 Bitstream 2 Ultra 200/20, 200/100, 200/200 Mbps | Bitstream 2 Bitstream 2 Ultra Max/20 & 1G/500 Mbps |
| Internet Only Install | FREE | FREE | FREE | FREE | FREE |
| Basic Install | \$125 | \$125 | \$75 | FREE | FREE |
| Simple Install | \$190 | \$190 | \$140 | \$90 | FREE |
| Residential Premises Networking Repair | <p>Residential Premises Networking Repair is an in-home repair service inclusive of the items below:</p> <ul style="list-style-type: none"> • General Premises Wiring Diagnosis and Repair. • Repair of Premises Wiring beyond the copper ETP. • Patch Cable Repair/Replacement. • The repair and replacement of standard third party cat3/cat5e/cat6 patch cables between the ONT and CPE (e.g. RGW, Set-Top Box, phone, alarms). • Jackpoint testing. • Test all existing standard Jackpoints to verify whether they are working or not. • Repair and/or replace jack point at End User Premises required to deliver the applicable Wholesale Service and/or Premises Networking service <p>This service incurs a flat charge of \$260.00.</p> | | | | |
| Business Premises Networking | <p>Business Premises Networking Install Service provides a bespoke wiring service for Business End Users who would like voice integration to the site.</p> <p>This service incurs a charge of \$260.00</p> | | | | |

*Subject to Factsheet terms and conditions

| Optional Premises Networking Charges | | |
|--------------------------------------|--|-------------|
| Service Component | Description | Charge |
| Truck Roll | Charge for a single truck roll associated with all installation activities and Premises Networking Services performed outside the first connection (fibre installation): e.g. change of Service Provider or Wholesale Service. | \$65.00* |
| Installation Wiring | Charge to install additional single Cat6 wiring with RJ45 Jackpoint at the same time as the installation of the first service instance of the Wholesale Service at the End User Premises required to provide service | \$150.00** |
| Jackpoint Testing | Testing of all existing standard Jackpoints to verify they are working correctly. Does not include any repairs or changes to wiring. | \$15.00 |
| Install Jackpoint | Charge to install a new Jackpoint at the same time as the installation of a service instance of the Wholesale Service at the End User Premises required to provide service. | \$65.00** |
| Additional Set Top Box | Charge to install additional Set Top Box at the same time as the installation of a service instance of the Wholesale Service at the End User Premises required to provide service. | \$125.00*** |

*This charge will apply for End User missed visits and rescheduled/repeat visits to the End User Premises due to factors outside of UFF's control (e.g. faulty CPE).

**If the Service Provider orders this additional service and it is not part of the installation of a new connection, then these charges will incur the Truck Roll charge required to fulfil the order.

*** If the Service Provider orders this service and it is not part of the installation of the first residential Wholesale Service Connection at the relevant End User Premises, the Truck Roll charge will also apply.

| UFB Handover (E-NNI) Services | |
|--|----------------|
| Service | Cost Per Month |
| E-NNI Port - 1 Gbps Handover Connection | \$102.50 |
| E-NNI Port - 10 Gbps Handover Connection | \$307.50 |

| Direct Fibre Access (DFA) Services | |
|--|----------------|
| Service | Cost Per Month |
| Direct Fibre Access (DFA) Service | \$256.25 |
| Layer 1 DFA Enhanced SLA 1 (additional to Monthly Charges for above services) | \$25.63 |
| Layer 1 DFA Enhanced SLA 2 (additional to Monthly Charges for above services) | \$51.25 |
| Layer 1 DFA Enhanced SLA 3 (additional to Monthly Charges for above services) | \$102.50 |
| DFA - Priority User Service route diversity (Default SLA Only) | \$768.75 |
| DFA - Priority User Service route and entry point diversity (Default SLA Only) | \$1,537.50 |
| DFA - Priority User Service Route, entry point and CO diversity (Default SLA Only) | POA |

| Fibre Interconnection Services and Co-location | |
|---|----------------|
| Service | Cost Per Month |
| Fibre Patch Service | \$10.25 |
| Inter-Co Fibre Service between Hamilton POIs, or between Tauranga POIs | \$256.25 |
| Inter-CO Fibre Service between Ngaruawahia POI and Hamilton West POI | \$800 |
| Inter-CO Fibre Service between Matangi POI and Hamilton East POI | \$800 |
| Inter-CO Fibre Service between Matangi POI and Cambridge POI | \$800 |
| Inter-CO Fibre Service between Cambridge POI and Hamilton East POI | \$800 |
| Inter-CO Fibre Service between Cambridge POI and Te Awamutu POI | \$500 |
| Inter-CO Fibre Service between Te Awamutu POI and Hamilton West POI | \$800 |
| Inter-CO Fibre Service between Papamoa POI and Tauranga East POI | \$800 |
| Fibre Interconnection Service Enhanced SLA 1 (additional to Monthly Charges for above services) | \$25.62 |
| Fibre Interconnection Service Enhanced SLA 2 (additional to Monthly Charges for above services) | \$51.25 |
| Fibre Interconnection Service Enhanced SLA 3 (additional to Monthly Charges for above services) | \$102.50 |
| Inter-Co Fibre Service diversity between Hamilton POIs, or between Tauranga POIs (Default SLA Only) | \$768.75 |

| | |
|---|------------|
| Inter-Co Fibre Service Diversity and entry point diversity between Hamilton POIs, or between Tauranga POIs (Default SLA Only) | \$1,537.50 |
| Central Office and POI Co-location Service | \$1,537.50 |

| UFB CIP Ancillary Charges | | |
|--|---|---|
| Service | Description | Charge |
| No Fault Found (Truck Roll) | Fixed charge for fault call that is closed "no LFC fault found" and requires a truck roll. | \$107.45 |
| No Fault Found (No Truck Roll) | Fixed charge for fault call that is closed "no LFC fault found" and does not require a truck roll. | \$41.00 |
| Inability to complete request (Cancellation) | Fixed charge for work that cannot be completed either because: <ul style="list-style-type: none"> • of cancellation by Service Provider or End User after order has been passed to service company, or • where access cannot be gained to End Users site at the agreed time where visit is required to deliver UFB Service, for a reason not caused by the LFC. This charge will not apply where access was prevented by a Force Majeure event. | \$174.25 |
| Internal removal or relocation of ONT | Relocation of a service instance of a Bitstream Service or a Direct Fibre Access Service at a Premises (i.e. there is no UFB transfer). | Business \$374.13 Residential \$148.63 |
| Bitstream transfer L1 | The change in termination of a fibre on the MOFDF on request or to transfer of the Bitstream Service connected to an End User's premises from one Service Provider to another, as authorised by the End User. | POA charge based on time & materials |
| Bitstream transfer L2 | The transfer of the Bitstream Service connected to an End User's Premises from one Service Provider to another, as authorised by the End User by change of port mapping. | \$25.55 |

| Standard Installation Charges | |
|--|-----------------------|
| Bitstream 2 and Bitstream 2 Ultra | One Off Charge |
| Connection Fee – Residential | FREE |
| Connection Fee – Business and Educational | 1 x Monthly Charge |
| Bitstream 3 | One Off Charge |
| Connection Fee – Business and Residential | 1 x Monthly Charge |
| Bitstream 3A,3B | One Off Charge |
| Connection Fee – Business, Residential and Educational | 1 x Monthly Charge |
| Bitstream 4 | One Off Charge |
| Connection Fee – Business and Residential | 2 x Monthly Charge |
| Connection Fee – Educational | 1 x Monthly Charge |
| Bitstream Educational Services | One Off Charge |
| Connection Fee – All Educational Services | 1 x Monthly Charge |
| Priority User Diversity Variants for Bitstream Services | One Off Charge |
| Connection Fee – Priority User Service route diversity | 2 x Monthly Charge |
| Connection Fee – Priority User Service route and entry point diversity | 2 x Monthly Charge |
| Direct Fibre Access (DFA) | One Off Charge |
| Connection Fee – Direct Fibre Access (DFA) | 2 x Monthly Charge |
| Priority User Diversity Variants for Direct Fibre Access (DFA) | One Off Charge |
| Connection Fee – Priority User Service route diversity | 2 x Monthly Charge |
| Connection Fee – Priority User Service route and entry point diversity | 2 x Monthly Charge |
| Connection Fee – Priority User Service Route, entry point and CO diversity | POA |
| UFB Handover (E-NNI) Services | One Off Charge |
| E-NNI Port Handover Connection Installation | \$307.50 |
| Access re-mapping of existing Bitstream Service connections to new Handover Point | POA |
| Co-location and Fibre Interconnection Services | One Off Charge |
| Central Office and POI Co-location Service (600mm x 400mm footprint) | POA |
| Fibre Patch Service | 2 x Monthly Charge |
| Inter-Co Fibre Service between available POIs | 2 x Monthly Charge |
| Inter-Co Fibre Service diversity between Hamilton POIs, or between Tauranga POIs | 2 x Monthly Charge |
| Inter-Co Fibre Service diversity and entry point diversity between Hamilton POIs, or between Tauranga POIs | 2 x Monthly Charge |